

Colleen ✓

Management Group Report **Educational Services**

June 18, 1998

Recreation Services

Recreation Services welcomes the start of summer. The 4th Annual Kwantlen Klassic Golf Tournament will be taking place on Thursday, July 23rd. We have a lot of great prizes including prizes for most spirited team, best score and not such a great score. Our closest to the pin contest is being sponsored by Air Canada. So get out and start practicing!

If you are still interested in joining the Golf tournament, registration ends on June 29th and there is room for 3 more teams. For more information call local 2005.

Planning for the Fall semester has begun and we hope to offer some new intramural leagues to the students in September.

Library

May/June activity:

Access to our newest general magazine and journal index, Infotrac Searchbank, has been expanded to include remote users with a valid Kwantlen library card, accessing from home PCs via the Web.

Happy First Birthday! Unicorn (WebCat), the Library's new integrated software system turned ONE on Friday May 29th. One of the many advantages of the Unicorn system has been the continual enhancements provided by the vendor. The Library has gone through several software upgrades to

improve our functionality and to bring us from version 8.1 to version 9.2.3.

Winnie Bolanos (IET) and Debbie Smith from the Library attended a week of API (Application Programming Interface) training in Huntsville Alabama. This training allows the Library to customize the software. Debbie also attended the Unicorn Users Group International conference in Huntsville in May.

Over 6,000 items were added to the Library's collection in 1997/98 fiscal year by the proud (and busy) 4 staff members in Technical Services (Richmond)

Kwantlen's Library now participates in OutLook Online, an electronic inter-library loan consortium; GODOT, a World Wide Web-based interlibrary-loan request system; and is applying to join DOCLINE, a document delivery database at the National Library of Medicine in Washington DC.

Students with Disabilities

Human Rights

VCC was ordered to pay an undisclosed amount of \$ to a deaf student who was placed on a waiting list because the college ran out of the years interpreting funds. The student won a complaint against the college for discrimination. The college has since written a new policy for deaf students and students with disabilities in general to ensure prompt access.

Douglas College has spent \$100,000 in legal fees to defend their Human Rights complaint from a blind student who has accused the college of discrimination.

Cariboo has a Human Rights complaint from an LD student who has indicated that he was discriminated against by the instructor and the department because he did not receive the accommodations requested until two months into the program. Disability Services had made a request to the instructor and department for the accommodations to begin on the first day of classes. The department decided that they would not comply with this request and would wait and see how the student did. He started to fail and the instructor complied with the initial request. TOO LATE. The student failed the course and filed an HR complaint which he will win. Stay tuned for the judgment amount.

Capilano has five Human Rights complaints for disabilities on the go. No information as yet.

SOG UPDATE

There was a motion put forward by the service Coordinators at Articulation to endorse the request for an evaluation of ASP/APSD/SOG/TSSP programs by an external evaluator. The motion was passed with 13 institutions voting in favor, 2 against, 4 abstaining. This information was conveyed to Jean Campbell who will ensure that it happens before December 31, 1998.

A great deal of discussion by all the colleges and universities showed that there was a fair number of concerns regarding the SOG/ASP process and also that all institutions were following a different process depending on their need. The evaluation should assist in information and streamlining.

Learning Specialists

Nancy has accepted a one section CAAS teaching load with ECE for the Fall. She will still teach the CAAS for students with LD and do her student work. Her hours will be cut by 5% and we will hopefully bring in some coverage.

Dennis will be working 2 days on contract over the summer and then start his 3 day temp position in September.

Disability Advisors:

The information session drop-ins are in full swing for May and June and are available for all the school districts served by Kwantlen.

Counselling and Advising

ADVISORS' REPORT

Educational Advisors are currently busy conducting Course Planning Workshops for our September intake students. This summer we increased our workshops from 57 to 72. This strategy seems to have decreased the frenzy of last year. However, we won't know whether the increase will fully meet the demand until July.

It's been a month since we launched our web page. As of last week the Counselling and Advising home page had 928 accesses and 359 of these were for Advising. Currently we are in the process of forming a student focus group to find out if the web site meets the students' needs and to identify possible improvements. We are also looking at setting up guidelines for dealing with issues that have arisen due to e-mail advising.

Educational Advisors have become more involved in advising for the new degrees. Carol met with prospective students, applying for the BBA, who had various issues about the criteria for the BBA. She

also did a presentation to high schools students entitled "Listen to a Pro" on Career Options- Sheila, Laura and Villa were present at the recent information session held for the Bachelor of Information Technology- Villa did a general orientation/presentation for Kwantlen's connection program (Grade12 Enhancement students).

Advisors will be attending an SFU's Advisors Day to gain a better appreciation of the many changes at SFU.

COUNSELLOR'S REPORT

CICA Conference

The Counsellors have been busy planning for the College and Institute's Counselling Association's (CICA) Conference this Fall. The conference will take place at Harrison Hot Springs and the workshops range from critical incident debriefing to managing change. Feedback from other colleges has been positive and they have been impressed at the general organization of the conference to date.

News about the Counsellors

Ron Flatterud has stepped down as Chair and Deborah MacNamara has been elected the new Chair. Ron Flatterud has chaired the group for over 4 years and his hard work over these years has been appreciated. We welcomed three new counsellors to the group; Kurt Penner, Lorelee Warren, and Candice Hunter. Kurt Penner is currently facilitating employability skills workshops at the Newton Campus and providing coverage as needed. Lorelee Warren is working at our Richmond Campus supporting students on income assistance at Kwantlen. Candice Hunter has facilitated Career Exploration workshops on some

of the campuses and will be providing coverage as needed. We have also been fortunate to have two practicum students this Fall; Edward Peck at the Newton campus, and Carol Ateah at the Langley campus. Due to the variety of issues students face as well as the volume of students that are helped, the practicums have been rich in learning.

College Survival Seminar

The first offering of the College Survival Seminar was a big success. The three week seminar led by Wendy Belter was received well by the participants. The students were mainly Income Assistant Recipients wanting to access post-secondary training but were unsure of how to, what training to take, and in need of study skills. The response from the students was exceptional and almost one half of the class went directly into upgrading at Kwantlen upon completing the program.

Web Page

The Counselling and Advising Web Page has been in operation for over 6 weeks and students have been signing up for workshops through our web site. There are also numerous links for students to other web sites to explore everything from labour market trends to depression. The web page will continually be updated and hopefully the usage will continue to increase. We are currently getting an average of 155 hits a week.

Richmond Access Centre

The Access Centre (Counselling and Advising Centre) at the Richmond campus will be hosting an Open House for Kwantlen and community partners in

the Fall. The Access Centre is similar to that of Newton's and is set up to assist students in accessing education and with retention issues.

Employment & Educational Access

The EEA program for Women at the Newton Campus and the Mixed program at the Richmond are both finished now. We will be concentrating on recruitment in the summer for all programs. Program start date for the Fall is September 14, 1998.

Institutional Based Training

The Richmond Access Centre is operational and plans are in the works for an Open House in September. More details will come regarding the exact date and time of the Open House.

The On Site Audit took place in February and IBT was evaluated as a very successful model. We have either successfully met all of our targets for this year or are well on the way to meeting them.

The volume of new IBT students coming to our Access Centres remains high. Summer used to be a down time, but this does not seem to be the case anymore and the number of IBT students that enroll in school continues to increase.

High School Community Liaison

Liaison Video

In June Leigh coordinated, and helped facilitate, a focus group test audience for the most recent edit of the liaison video with

grade 11 students at Queen Elizabeth Senior Secondary. We are on the right track.

Odds and Ends

Brochures continue to trickle in and are being distributed to all campuses.

The year end meetings with the school board articulation committees went well.

Arrangements are being made for the last few Kwantlen entrance scholarship winners to receive their awards.

Numerous tours took place this month and more are planned for various groups throughout the summer.

Kwantlen Speaks at Career Day

At Minnekhada Middle School's invitation, Leigh arranged for four Kwantlen employees to speak at the school's career day. On Thursday, June 18, each will speak directly to 210 grade 8 students informing them about our individual careers.

Students Visit Richmond Campus

Leigh is coordinating a full day of various activities for minority students visiting Kwantlen's Richmond campus on Friday, July, 10. So far, 12 Kwantlen people have volunteered to lead an event with these students.