

# SENATE STANDING COMMITTEE ON TEACHING AND LEARNING

MINUTES OF REGULAR MEETING Thursday, September 10, 2020 2:00 p.m. – 4:00 p.m. MS Teams Online

Voting Member Quorum 6 members		
Heather Clark Farhad Dastur	Andhra Goundrey Rajiv Jhangiani Christina Page	Non-mating
Harjit Dhesi Melody Geddert		Non-voting  Celia Brinkerhoff David Burns - Chair Reza Khakbaznejad James McCartney Larissa Petrillo Carole St. Laurent Leeann Waddington
Regrets	Senate Office	Guests
Alan Davis Catherine Schwichtenberg Deepak Gupta Robert Ironside Joanne Massey Lee Boudier	Meredith Laird	Catherine Siermacheski

### 1. Call to Order

The Chair called the meeting to order at 2:01 p.m.

# 2. Approval of Agenda

Christina Page moved the agenda be confirmed as circulated.

The motion carried.

# 3. Approval of Minutes, May 22, 2020

Farhad Dastur moved the minutes be accepted as circulated.

The motion carried.

# 4. Chair's Report

David. Burns overviewed progress with the Senate Effectiveness Survey which will be coming to the Committee. He also advised that members will be able to access draft minutes on the committee webpage, and that a notice of election will be given at the October meeting.

#### 5. Vice-Provost, Teaching and Learning Report

Rajiv Jhangiani presented a verbal report. He reported that the Teaching & Learning Commons had conducted a survey of students over the summer and praised faculty for responding well to a dramatic increase in request for technical support. He reported that many instructors and students are engaging with learning technologies, on the introduction of Moodle Mobile and PebblePad, and that faculty and students are now able to use Big Blue Button and will soon be able to use Zoom. The Teaching & Learning Commons has worked to meet department needs for software, equipment, and training, including an institutional subscription to external conferences.

He concluded by expressing his gratitude for the support and feedback he has received in the role of Acting Vice-Provost.

#### 6. Items for Discussion

### **6.1.** Remote Proctoring Software

Rajiv Jhangiani shared that since the pivot to remote delivery, there have been requests and inquiries made to the Teaching & Learning Commons about remote proctoring of online exams. The Teaching & Learning Commons has been actively researching and doing due diligence on the products currently on the market and on other institutions' experiences with them.

Rajiv Jhangiani asked the committee to provide feedback on the pedagogical and ethical dimensions of these educational technologies, introducing six arguments against the technologies: privacy and information security, discrimination and equity, what other institutions are doing, efficacy of software, legal issues, and workload issues.

He informed the committee that Kristie Dukewich had researched and written a report on this topic over the summer.

Catherine Siermacheski noted the difference between online *monitoring*, or surveillance, that is machine-based with sessions recorded, and online *proctoring* - which is live. She explained that her test centre uses face-to-face proctoring with students using Big Blue Button, which allows the supervisor of the test to interact with the student and answer questions, all in private.

The committee discussed how assessment redesign may provide a way to work around the concerns raised with online and remote proctoring.

# 6.2. Review of Committee Mandate and Membership

David Burns led the committee through its annual review of the committee mandate and membership composition.

Leeann Waddington moved that an Ex Officio Non-Voting seat be added for the Director of the Learning Centre or designate.

The motion carried.

#### 7. Items for Discussion

The committee discussed how to continue to its work to address DFW rates. David Burns encouraged members to consider becoming the champion for this initiative. The committee

discussed making celebrating exemplary teaching another focus for its work this year, as well as developing faculty survey questions to create actionable suggestions.

Action item: Senate Office will add DFW rate discussion to the next agenda of this committee.

Action item: David Burns will send out a link to the DFW dashboard to committee members.

Action item: Senate Office to add the committee's mandate item 6 to the next agenda.

# 8. Adjournment

The meeting adjourned at 3:09 p.m.